

DR GERHARD PIENAAR INC
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## **FIRST VISIT GUIDE**

## PLEASE ARRIVE 10-15 MINUTES EARLY FOR YOUR APPOINTMENT FOR REGISTRATION.

When you come for your appointment please remember to obtain and bring the following:

- Referral letter from GP, family physician or another doctor
- Medical aid card and ID or Driver's Licence
- Copies of results of X-rays, MRIs, or CT scan, etc., and any other relevant information
- · Completed patient forms

## IF YOU NEED TO CANCEL AN APPOINTMENT

Telephone the office during business hours and allow at least 1 days' notice so that we can offer your appointment time to patients on our waiting list. Appointments not kept will be billed at the standard tariffs.

We recognize that your time is valuable, and we make every effort to run on time. Occasionally emergencies or patients require a little more time, and these cause scheduling delays beyond our control. We apologize if we keep you waiting.